



NORTH GEORGIA COMMUNITY ACTION, INC.

1344 Talking Rock Road • P. O. Box 760

Jasper, Georgia 30143-0760

706-692-5623 • 706-692-5644 • 1-800-440-1642 • Fax 706-692-2804

FOR RELEASE AS SOON AS POSSIBLE

NOTE: PLEASE RUN THIS PSA SEPARATE FROM ANY RECEIVED FROM THE STATE

PSA: Low Income Household Water Assistance Program (LIHWAP)

The Low-Income Household Water Assistance Program administered by the Georgia Division of Family and Children services is now open. Low-income households who have an arrearage or past due bill, households with persons aged 60 years or older and households who have children aged 5 years or younger are eligible to apply for assistance for the month of January. All other households will be eligible to receive assistance beginning February 1, 2022.

All households participating in the program must meet the income criteria; receive water services through public pipelines from a vendor that has signed an agreement to participate in the program; and be U.S. citizens or aliens admitted to the U.S. for lawful, permanent residence.

Out of our ten-county service area, we only have six counties with LIHWAP vendor agreements. Customers can contact their water vendor and request they sign an agreement with the Department of Human Services to be eligible for funds to be applied to their account. Unfortunately, families receiving water services from a vendor without a water supplier agreement, will not receive LIHWAP assistance.

To apply, applicants must send in their most recent drinking water or wastewater bill, proof of household income, proof of valid Social Security Number, proof of citizenship with a valid picture I.D. and/or alien status. In addition, households must provide proof of age for all household members aged 60 years and older and/or for children 5 years or younger.

All Community Service Centers are closed to the public because of COVID 19. To apply for assistance, you must call the Service Center in your county to receive instructions on how to submit your documents for your application.

Assistance will be in the form of a one-time payment on behalf of the eligible household to help offset the cost of water services. The checks are issued directly to the home water supplier.

The following counties do have one or two suppliers who have signed an agreement to participate in the program:

CATOOSA vendor **City of Ft. Oglethorpe**
706/858-0926

CATOOSA • CHATTOOGA • CHEROKEE • DADE • FANNIN • GILMER • MURRAY • PICKENS • WALKER • WHITFIELD

AN EQUAL OPPORTUNITY AGENCY

CHATTOOGA 706/857-0729	vendors	City of Summerville and Town of Trion
CHEROKEE 770/345-6531	vendor	City of Ball Ground
MURRAY 706-695-5913	vendor	Chatsworth Water Works
PICKENS	vendor	City of Jasper
WALKER	vendor	City of LaFayette