

How to Access **Canvas** Content Using Your **BYLD** Technology

In order to access Canvas content when using personal devices on the BYLD network, a **digital certificate must be manually installed on the user's BYLD device(s)**. This is a one-time install.

Each BYLD user will need to install this themselves. Installation instructions can be found at this link: <http://bit.ly/ccsdcert>

Access, install and trust the root certificate on your device.

The certificate can be downloaded by using your device to scan the QR code



Following are the device-specific instructions for installing the certificate:

[iPhone/iPad](#)

1. Touch the 'Root Certificate' button
2. Click 'Install' to trust the Root CA
3. Enter your device passcode if prompted
4. Click 'Install' again, and then 'Install' a final time
5. While in Settings, go to General -> About -> Certificate Trust Settings
6. **Enable full trust for the ContentKeeper certificate**
7. Click Continue on the Root Certificate pop-up

[Android](#)

You **must** set a screen unlock PIN or password for Android to allow the steps below

1. Click the 'Root Certificate' button
2. In the 'Certificate name' field enter 'ck'
3. In the 'Credential use' field, leave the selection at 'VPN and apps'
4. Click 'OK'

[Chromebook](#)

1. Click the 'Root Certificate' button
2. In the Chrome address bar type: `chrome://settings/certificates`
3. Click the 'Authorities' tab
4. Click the 'Import' button
5. Select the 'ckroot.crt' file that you downloaded in step 2, and click 'Open'
6. Check the 'Trust this certificate for identifying websites'
7. Click 'OK'
8. Click 'Done'

Internet Explorer (Windows Devices)

1. Click the 'Root Certificate' button
2. Click 'Open' to open the downloaded certificate
3. Click 'Install Certificate'
4. Click 'Next'
5. Click 'Place all certificates in the following store'
6. Click 'Browse'
7. Choose 'Trusted Root Certification Authorities'
8. Click 'OK'
9. Click 'Next'
10. Click 'Finish'
11. Click 'Yes' to install the certificate
12. Click 'OK' twice

Mac

1. Click the 'Root Certificate' button
2. Double-click the downloaded ckroot.crt from your Downloads folder on your Mac
3. Enter your Mac's admin username and password if prompted
4. Choose 'System' from the keychain drop-down list
5. Double-click the certificate called 'ContentKeeper Root CA'
6. Expand the 'Trust' section and change 'When using this certificate' to 'Always Trust'
7. Close the pop-up
8. Enter your Mac's admin username and password if prompted
9. Quit the Keychain Application

Firefox

1. Save the file to your computer
2. In Firefox Options, go to 'Privacy & Security'
3. Select 'Certificates' then 'View Certificates'
4. Click the 'Import' button and select the file you just downloaded
5. Check the box beside 'Trust this CA to identify websites'
6. Click 'OK' and 'OK'