



Technology Field Services

AT-A-GLANCE



28

Technology
Specialists



250 +

Laptops issued to
new employees



3,052

Help Desk tickets processed
during 2018 pre-planning!

3

Audio/Visual
Technicians



101

A/V tickets processed
during pre-planning alone!



#Goals

FOR THE 2018-19 SCHOOL YEAR

450 staff laptop replacements

We expect to process over **35,000**
support tickets!

4200 student laptop replacements